

SONS OF HEROES

Web Order No:

RETURNS / EXCHANGE FORM

Your Address:

We hope you are happy with your web purchase. Should you wish to return any item(s) you are entitled to do so within 30 days of receipt. Please follow the guidelines below:

1. Complete the Returns form in full, and state whether you want a refund or exchange. For exchange, please give details of the replacement style, colour and size.
2. Return the package to our warehouse: Sons of Heroes, The Adelphi Mill, St The Chimney House, Cheshire, SK10 5JB. We recommend using an insured and recorded delivery service. Please retain your proof of postage as we are unable to accept liability for any goods we do not receive. Please note you are liable for the cost incurred to return the item.
3. Your return will be processed upon receipt at our warehouse. Please note refunds can take up to 30 days through our banking system.

Style code	Style name	Size	Colour	QTY	Reason for return	Refund or Exchange	Exchanged Product	QTY	Size	Colour

Goods must be returned in the same condition as received and in the original packaging. SonsOfHeroes.com reserves the right to refuse or exchange if the goods are deemed to have been damaged, tampered with or worn. If you are returning an item because of an error on our part because it is faulty, please contact our returns department on orders@sonsofheroes.com.

Refund can only be made to the original card of purchase. Please allow up to 30 days for your refund to be processed. Sons of Heroes offers our customers the option of a free exchange provided the price of the new item is the same price or less than the one refunded.

For any further queries related to the returns/exchange please email orders@sonsofheroes.com.

Sons of Heroes Returns

The Adelphi Mill

St The Chimney House

Bollington

Cheshire

SK10 5JB