## SONS OF HEROES

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## RETURNS / EXCHANGE FORM

We hope you are happy with your web purchase. Should you wish to return any item(s) you are entitled to do so within 30 days of receipt. Please follow the guidelines below:

- 1. Complete the Returns form in full, and state whether you want a refund or exchange. For exchange, please give details of the replacement style, colour and size
- 2. Return the package to our warehouse. Sons of Heroes, The Adelphi Mill, St The Chimney House, Cheshire, SK10 5JB. We recommend using an insured and cost incurred to return the item. recorded delivery service Please retain your proof of postage as we are unable to accept liability for any goods we do not receive. Please note you are liable for the
- Your return will be processed upon recipt at our warehouse. Please note refunds can take up to 30 days through our hanking system.

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an error on our part because it is faulty, please contact our returns department on orders@Sonsofheroes.com. Goods must be returned in the same condition as received and in the original packaging. Sonsofheroes, com reserves the right to refuse or exchange if the goods are deemed to have been damaged, tampered with or worn. If you are returning an item because of

Refund can only be made to the original card of purchase. Please allow up to 30 days for your refund to be processed. Sons of Heroes offers our customers the option of a free exchange provided the price of the new item is the same price or less than the one refunded.

For any further queries related to the returns/exchange please email orders@Sonsofheroes

Sons of Heroes Returns

The Adelphi Mill

S1 The Chimney House

**Bollington** 

Chesire

**SK10 5JB**